

WARRANTY

BE.ON STONE PRODUCT – LANDSCAPING

For over 60 years, Permacon, a division of Oldcastle Architectural Canada (hereinafter Permacon) has supplied sustainable products manufactured to the highest quality standards. This warranty applies to Be.on Stone wetcast concrete landscaping products intended for residential use only. Included in this warranty are products of the Esplanade line, Hemmingford line, Esplanade Tandem walls, Danforth steps and Contour slabs (hereinafter Be.on Stone products).

DEFINITION OF WARRANTY

Permacon guarantees that at the date of delivery, Be.on Stone wetcast concrete products are free from manufacturing defects. All Be.on Stone products meet or exceed the current requirements of BNQ standards (Bureau de normalisation du Québec), CSA (Canadian Standards Association) and ASTM (American Standards for Testing Materials).

On the express condition of compliance with the conditions set out below, Permacon is proud to guarantee the structural integrity of Be.on Stone concrete products for a period of 50 years from the date of product purchase. This warranty will remain in force as long as the original purchaser owns the building where the products have been installed, in compliance with codes, standards and good practice in force. The warranty covers any deterioration of Be.on Stone products in normal, non-abusive use of the installation.

PERFORMANCE OF WARRANTY

To take advantage of this warranty, the purchaser must submit it as stipulated in the guidelines.

In case of claim, purchasers must present their valid proof of purchase (invoices, delivery slips, pallet labels). Permacon will provide free of charge a new product to replace the defective unit after inspection by Permacon or one of its representatives or agents. Installation costs remain the responsibility of the purchaser.

WARRANTY EXCLUSIONS

The Be.on Stone products are not guaranteed against the effects of sodium chloride (NaCl) used to remove ice from pavers, slabs or steps. The use of NaCl may accelerate changes in the surface texture of Be.on Stone products.

The warranty does not apply to spalling or other breakage that may be caused by impact, abrasion or inappropriate or inadequate live loads. It does not apply to impacts caused by snow removal equipment. Therefore, the owner is responsible for protecting snow removal equipment in order to minimize potential impact on products.

The warranty does not apply to damage caused by acts of god or resulting from willful misconduct or negligence on the part of the owner or any third party.

The warranty does not cover efflorescence, a whitish deposit that sometimes appears on the product surface. Efflorescence does not affect the structural integrity of the product and usually its appearance will be reduced naturally over time in typical outdoor applications.

CAUTION

Be.on Stone products stand out for their slate finish reproducing the look of natural stone. Natural stone typically exhibits a range of colours and a varying appearance in terms of size and thickness.

Colours

All Be.on Stone products are made from natural materials that may vary slightly over time. Therefore, it is normal that the completed construction may show such colour variations. The colours used to illustrate products in our print and digital media are as accurate as printing processes and screen calibrations allow. It is strongly recommended to choose the final colour of the product using a real sample available from your Permacon products dealer. To obtain overall colour uniformity, it is suggested to select units at random from several pallets.

Acceptance

If the appearance of the delivered product does not match what was selected or does not meet specified dimensional tolerances, it is essential to notify Permacon before installation, failing which no liability will be assumed.